# HIRAL PAREKH

# User Experience Designer

# Work Experience -

#### UX Designer | g2o

January 2021 - Present I Dublin, Ohio

- Designing web application for a financial services company
- · Collaborating with UX Researchers to figure out user pain points
- · Wireframing in Figma and Sketch
- · Interfacing with product owner and stakeholders to elicit requirements
- Implementing UX design processes and methodologies
- · Interfacing with the development team for agile development cycles

### UX / UI Designer | Adept Interactions Inc.

February 2020 - January 2021 | New York, NY

- Designed a mobile application for a first-of-a-kind ultra-shareable, messenger-based events platform
- Conducted 25 user interviews to discover pain points, and 30 user testing sessions to validate design decisions
- · Collaborated successfully with designers, PMs and development team
- · Created a brand profile and illustrated graphics for the marketing website

# Usability Researcher | Barnard College

April 2020 - May 2020 I New York, NY

- · Educational partnership between Barnard College and Pratt Institute
- Conducted 6 Remote User Testings on Barnard's Digital Collections desktop website in collaboration with 3 design researchers
- Laid out the test plan, defined user tasks and applied a user centered approach to improve the overall usability of the website

### UX / Visual Designer | Placemaking Week (Project for Public Spaces)

February 2020 - May 2020 I New York, NY

- Educational partnership between Placemaking Week and Pratt Institute
- Conducted 20 user surveys, 10 user interviews and 8 usability tests
- Designed an on-boarding feature within the website that introduced users to Placemaking and allowed them to customize their own experience
- · Sketched low-fi wireframes and designed hi-fi clickable prototypes

### Graphic Designer I The Magic Beans Design Studio

July 2017 - June 2018 | Mumbai, India

- Created visual aspects of marketing materials like branding, websites, print, infographics and social media for clients like Villgro, Sweetish House Mafia, Indigo Deli and Shizusaan for 40+ design projects
- Collaborated with cross-functional teammates such as marketing managers, copywriters and developers to create cohesive designs
- · Rolled out design deliverables with an average SLA of 3 days

### Skills -

#### **Research & Design**

User Interviews, Personas, Card Sorting, Tree Testing, User Flows, Heuristic Analysis, Usability Testing, Information Architecture, Interaction Design, Wireframing, Prototyping, Visual Design, Animation, Branding

#### Tools

Figma, Miro, Sketch, InVision, Balsamiq, Zeplin, Adobe Creative Suite (XD, Illustrator, After Effects, InDesign, Photoshop), Keynote, Lens Studio

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# Education -

MFA Communications Design I Pratt Institute July 2020 | New York, NY | 3.96 GPA

UX Design + Visual Design + Thesis Research

#### **BFA Applied Art | Rachana Sansad College**

March 2017 | Mumbai, India | Department Rank 3

Graphic Design + Advertising

# **Recognition** –

Andrea & Grace Cella Scholarship I Pratt Institute 2019 - 2020 | New York, NY

Honored for being industrious, exhibit enthusiasm, and promote arts in the community

### **Notebook Cover Designs | Navneet Publications**

July 2018 | Mumbai, India

Hired for designing a series of typographic notebook covers for India's famous publishing company Navneet Publication's trending product YOUVA

### Mentorship & Teaching -

#### UX Designer | Art Sphere Inc. (Non-Profit)

October 2020 - September 2021 | Philadelphia, PA

- Leading the non-profit's website redesign project
- Mentoring 8 university co-op students in UX design, visual design, and conducting user research

# UX Design Mentor I Command Tech (Non-Profit)

January 2021 - April 2021 | Remote

- Designing a UX project for a high school student keen to explore her interest in the tech industry
- Helping set goals and work toward achieving them by providing UX Design and Research guidance

#### Visual Design Mentor | Pratt Institute

Learning / Access Center May 2019 - May 2020 I New York, NY

- Mentored a differently-abled senior student in visual design, UX design and AR using Lens Studio
- Explained the assignments with supplementary visuals and sketches

#### Visiting Faculty | NMIMS School of Design

September 2017 | Mumbai, India

- Held a workshop to teach 20 freshmen design students the fundamentals of Roman Calligraphy
- Instructed on the usage of tools like nibs, inks, sponge and sand-paper which laid the foundation for versatility in calligraphy